New connections/Additional Load, where power supply can be provided from existing network Format VI

Month-March'25

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within three days (3) in metropolitan areas, seven days (7) in other municipal areas and fifteen days (15) in rural areas	3419	12664	16083	10228	0	10228	5855
Where RoW or road cutting permission is required	Additional 7 days where no RoW or road cutting permission is required	55	454	509	140	0	140	369